

# DROP OFF COMPUTER REPAIR

**KARL@KARLFRANKJR.COM | 314-375-6167**

**ALL COMPUTERS FIXED \$99\***

**EMERGENCY AND ON-SITE SUPPORT AVAILABLE - \$75/HR. - \$25 ON-SITE FEE**

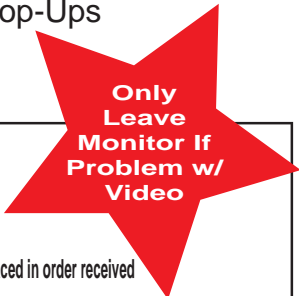
<b>Name:</b>	<b>Telephone(s):</b>
<b>Address/Zip Code:</b>	<b>Email Address:</b>
<b>Username(s):</b>	<b>Password(s):</b>

**Operating System:** Windows XP   Windows Vista   Windows 7   Other: \_\_\_\_\_

**Problem (Circle as many as applicable):**

- Slow
- Keeps Rebooting/Restarting
- Viruses/Spyware/Malware
- Fake Anti-Virus
- Shuts Off Unexpectedly
- Won't Turn On/No Power
- Internet Doesn't Work
- CD/DVD Won't Work
- USB Doesn't Work
- Fan(s) Not Working
- No Video/Monitor Not Working
- Loud Noises
- Pop-Ups
- Cracked Screen
- Fuzzy/Pixelated Screen

Error Messages/Suspected Causes/Other:



**BUMP ME TO THE TOP OF THE LIST!!! = \$149**  Average Turn-Around 3-5 Business Days (depends on part orders) - Bumps are priority placed in order received

\* MINIMUM \$49 DIAGNOSTIC FEE - (PRICES ARE FOR LABOR ONLY AND DO NOT INCLUDE PARTS OR SOFTWARE)



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Items we often need include: 1. Operating System Disk and product key or license number  
2. Any disks and documentation that came with your computer.



Special Instructions/Items Also Left With Computer:

Brand: \_\_\_\_\_ Model: \_\_\_\_\_ S/N: \_\_\_\_\_

### Customer Agrees To The Following Terms:

1. *Customer has or does not need a backup of their data files. All effort is made to protect data; however, installing and uninstalling software, removing malware, and repairing or replacing hardware can sometimes cause data corruption or loss. Some problems can only be resolved by completely erasing the hard drive and reinstalling the operating system. I will not hold Karl Frank Jr. Computers liable for data loss.*

2. Hardware or software not claimed within 30 days from the completion of work *will become the property of Karl Frank Jr. Computers*

3. **I agree that there is a minimum \$49 diagnostic/troubleshooting fee, even if KFJ Computers can not find or duplicate the problem on the computer.**

The \$49 is NOT in addition to the \$99. Your labor rates will not be more the \$99 unless otherwise specified in writing.

4. Karl Frank Jr. Computers is not responsible for home or office based items/services not brought in for repair, like printers, cameras, internet access, etc.

I have read, understand and acknowledge the above terms:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Additional Services & Data Backup/Retrieval Are Available  
Quotes Available @ Initial Consultation - Visit [www.KarlFrankJr.com](http://www.KarlFrankJr.com) for more info**